

To Our Valued Partners,

As we navigate the COVID-19 pandemic together, first and foremost, we hope that you and your loved ones are safe.

We believe that, now more than ever, it is important for us to stay connected and to communicate. In order to continue servicing you and to take precautionary measures to protect you and our employees, we are implementing the following:

- Currently, we are still moving forward with our auctions as scheduled. All auctions are held online, allowing you to bid from your desktop or any mobile devices.
- Inspections will be held by appointment only, with social distancing practices strictly enforced.
- Removal will be extended on a case-by-case basis and staggered by appointment only.
- Options for shipping will be provided dependent on the size of the asset.

While we acknowledge that the world is different today in the face of this pandemic, at Tiger Group – Commercial & Industrial our priorities concerning our people, partners and customer relationships remain the same. Our business continuity plan has allowed us to adapt our operations to seamlessly work remotely, thereby promoting the health and safety of our employees as they continue to provide you with a full breadth of services.

We are monitoring the global situation and will follow the guidelines updated daily at the CDC. Therefore, we will keep you informed with any changes to our business.

With all of the emphasis on social distancing, we are reminding you that you are not alone, and we are here to help get you through this. Each and every one of us will make a difference. We will come through this stronger together.

Sincerely,

A handwritten signature in black ink, appearing to read "Chad Farrell".

Chad Farrell
Managing Director
Tiger Commercial & Industrial